

Airport College International

Online Training for Airlines,
Ground Handling and Logistics



2023



GSA - Latin America



Airport College International

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A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is a classroom or office setting with several computer monitors on a desk. The monitors display various images, including a person and some text. The overall scene is dimly lit, with the woman's face being the primary light source.

Introduction

Online Training for Airlines, Ground Handling and Logistics

Passenger Service



Ramp Handling



Air Cargo Terminal



Logistics



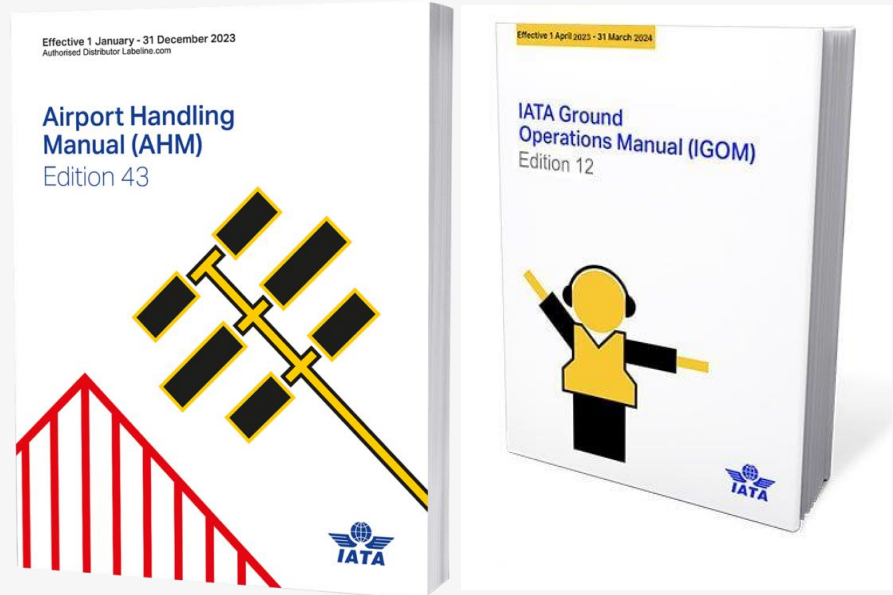
Online Training for Airlines, Ground Handling and Logistics

INTERNATIONAL TRAINING STANDARDS

Our training courses are based on international training standards established by governing bodies, such as the ICAO, FAA, EASA and IATA, **with the key objective to keep workforce competent.**

Today we offer **various language versions** including English, Korean, Japanese, Chinese, Swedish, Finnish, Thai and Spanish.

30+ ready to use online eLearning courses



AHM 1110: Ground Operations Training Program

AirportCollege.com courses used



**IN 140+
COUNTRIES
AROUND
THE WORLD**

www.airportcollege.com

A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is a classroom or office setting with several computer monitors on desks. The image has a dark, semi-transparent overlay.

Online Training Courses

Online Training for Airlines, Ground Handling and Logistics

Passenger Service



Ramp Handling



Air Cargo Terminal



Logistics



Online Training for Passenger Services



eLearning courses

1. Passenger Handling
2. Threatening Customers
3. Schengen Travel Documents
4. Introduction to the Airport
5. Aviation Security Awareness
6. Airside Safety
7. DGR CBTA
8. Live Animals Regulations
9. Human Factors
10. Safety Management System (SMS)
11. Cyber Security
12. Aircraft Turnaround Coordination
13. Coronavirus (COVID-19)
14. Passengers with Reduced Mobility (PRM)
15. Aircraft Cabin Cleaning



Online Training for Ramp Handling



eLearning courses

1. Ramp Handling
2. Aviation Security Awareness
3. Airside Safety
4. DGR CBTA
5. Human Factors
6. ULD Operations
7. ULD Awareness
8. Safety Management System (SMS)
9. Cyber Security
10. Aircraft Turnaround Coordination
11. De-icing (DI-L20) Operator
12. Ground Support Equipment (GSE)
13. Coronavirus (COVID-19)

Virtual Reality (VR) Training

VR Aircraft Walkaround Check



14. Aircraft Cabin Cleaning
15. Aircraft Walkaround Check VR Training
16. Container/Pallet Inspection VR Training

Online Training for Air Cargo Terminal



eLearning courses

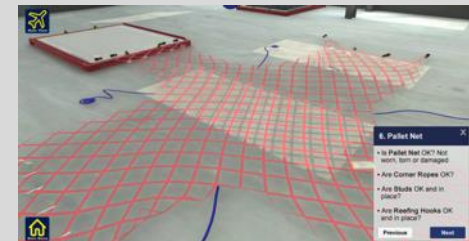
1. Cargo Handling
2. ULD Operations
3. ULD Awareness
4. Aviation Security Awareness
5. Human Factors
6. DGR CBTA
7. Pharmaceutical Cargo Handling
8. Perishable Cargo Handling
9. Live Animals Regulations
10. Safety Management System (SMS)
11. Air Cargo Basics
12. Cyber Security
13. Coronavirus (COVID-19)

Virtual Reality (VR) Training

14. Container Inspection



15. Pallet and Net Inspection



Online Training for Logistics



eLearning courses

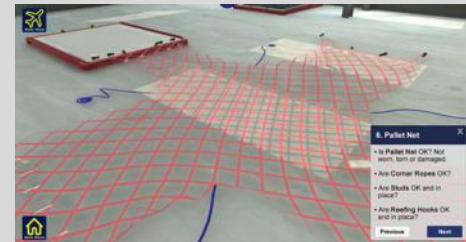
1. Cargo Handling
2. Pharmaceutical Cargo Handling
3. Pharmaceutical Cargo for Drivers
4. ULD Operations
5. ULD Awareness
6. Aviation Security Awareness
7. Human Factors
8. DGR CBTA
9. Perishable Cargo Handling
10. Live Animals Regulations
11. Air Cargo Basics
12. AEO - Authorized Economic Operator
13. Cyber Security

Virtual Reality (VR) Training

14. Container Inspection



15. Pallet and Net Inspection



A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is a dimly lit room with several computer monitors on a desk. The monitors display various images, including what appears to be a person's face and some technical diagrams. The overall scene suggests a professional or educational setting.

How it Works



Passenger Service



Air Cargo Terminal



Ramp Handling



Logistics



Training Portal



eLearning
Courses



Aviation
Regulations
IATA / ICAO



Final Tests &
Certificates



Training Records

Easy Access to Training

1. Login

Enter personal details, email address and the password.



2. Studying the course

All courses are based on self-study and the length of each course varies between 30 and 180 minutes.



3. Final test & Certificate

Each course has a final test. Once student have passed the final test, a course certificate will be sent automatically to the student and employer.



The course completion details are stored in the training records.

Login steps 1-2-3

1

LOGIN:

<https://airportcollege.eu/tms/ac/login/>

Passenger Handling (EN): wg7eWM

2

Enter voucher code

Unmask code

Continue

3

You are using a voucher.
It will be activated after the login.

Passenger Handling (EN)

This course gives practical skills for customer service and passenger handling process.

The duration of the eLearning course is approximately 3 hours.

First name

Last name

Birthdate

day month year

Email

Use of this website requires accepting cookies.

[Read more](#)

I accept the use of cookies

login to course

MENU

▼ INTRODUCTION

Course Introduction ✓

Course Structure 🔒

International Regulations 🔒

Aviation Basics 🔒

Manuals and Ground Handling Agreeeme... 🔒

Teamwork 🔒

Exercise 🔒

Section Summary 🔒

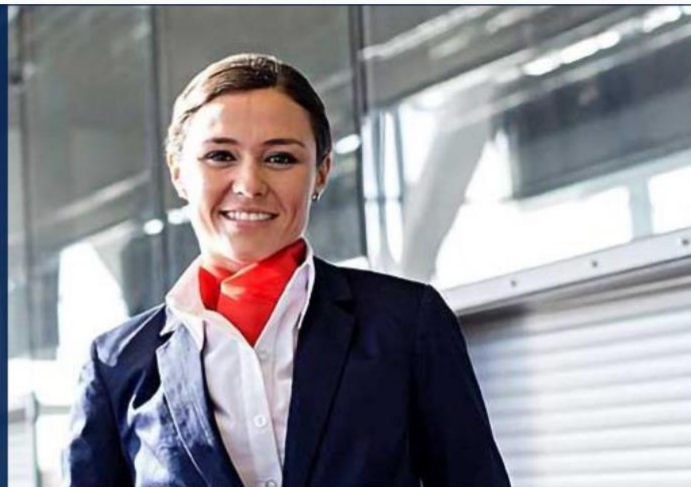
▶ CUSTOMER SERVICE 🔒

▶ CHECK-IN PROCEDURES 🔒

Course Introduction

Welcome to this Passenger Handling eLearning course! Airline customer service professionals, such as reservation staff, check-in and gate agents, work in one of the most dynamic industries.

In this course, we will provide you with basic information about passenger handling and services at the airport. You will also learn how to deal with passengers in different situations and understand your own role in the passenger service process.



This course is based on

- IATA Airport Handling Manual (AHM), Edition 40, Chapter 1 - Passenger Handling
- AHM 1110, Ground Operations Training Program
- IATA Ground Operations Manual (IGOM), Edition 9, Chapter 1 & 2



A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. In the background, there are several computer monitors on a desk, displaying various images and text. The overall scene appears to be a classroom or a training environment. The word "Pricing" is overlaid in white text on a dark background in the center of the image.

Pricing

We Offer Different Pricing Options

Pay Per Use Fee

- Access for one or more persons
- Prices according to Price list* course/ participant
- Discounted price for multiple purchases

* + applicable local tax

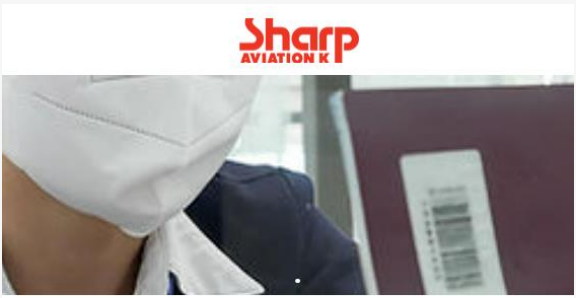
Monthly Subscription Fee

- Priced by the number of employees and selected courses
- Unlimited use of selected courses
- Dedicated training portal according to clients' brand
- Monthly fee at a competitive price

The course completion details are stored in the training records

Monthly Subscription

Training Portal



Sharp Aviation K Online Training Portal

In order to keep Sharp Aviation K employees competent in their daily work we have regularly scheduled training. The objective of training is to ensure that our employees are provided with the skills, knowledge and attitude to complete the given duties and tasks. We also believe that accordingly trained employees work safely, efficiently and are more productive.

Our self-paced Learning training courses comply with international regulations as well as those established by governing authorities, such as the ICAO and IATA. Dangerous Goods Training will be valid for 24 months and other courses have different validity periods. All employees should to renew their training within the validity period and renew their qualification.

Airport College International은 이 서비스(에어에이선케이)에 임직원들이 직할 업무에 대한 교육을 정기적으로 제공하며, 그 결과에 대해 정기적으로 평가하고, 그 결과에 따라 교육과정을 조정합니다. 본 교육의 목적은 임직원들이 기항지, 직시, 그리고 업무 태도와 관련된 교육과정을 차분, 전문적으로 이수할 수 있도록 하는 것입니다. 또한, 본 교육과정을 이수한 임직원들은 안전하고 효율적으로 업무 수행하며, 더욱 생산적인 직업을 할 수 있습니다.

Airport College International이 자체 개발한 eLearning 교육 과정은 항공기 운항에 대한 ICAO/ATA와 같은 국제적인 규정을 준수합니다.

항공 위험물 교육은 24개월 동안 유효하며, 그 외의 교육은 각각 다양한 유효기간을 가집니다. 모든 임직원은 유효기간 내에 교육을 다시 수강하여 자격을 갱신해야 합니다.

일정한 경력, 서비스(에어에이선케이)에 종사하는 임직원들은 정기적으로 교육과정을 수강하고, 그 결과에 대해 정기적으로 평가하며, 그 결과에 따라 교육과정을 조정합니다. 본 교육의 목적은 임직원들이 기항지, 직시, 그리고 업무 태도와 관련된 교육과정을 차분, 전문적으로 이수할 수 있도록 하는 것입니다. 또한, 본 교육과정을 이수한 임직원들은 안전하고 효율적으로 업무 수행하며, 더욱 생산적인 직업을 할 수 있습니다.

서비스(에어에이선케이) 대표이사 박승기 올림

eLearning Courses

DCB
KOREAN & ENGLISH

Aviation Safety
KOREAN & ENGLISH

HUMAN FACTORS
KOREAN & ENGLISH

Aviation Security Awareness
KOREAN & ENGLISH

Passenger Handling
KOREAN & ENGLISH

Ramp Handling
KOREAN & ENGLISH

Terminous Coordination
KOREAN & ENGLISH

Cargo Handling
KOREAN & ENGLISH

Pharma Handling
KOREAN

SOP & M

Sharp SMS Reporting
KOREAN & ENGLISH

Introduction to SMS
KOREAN & ENGLISH

CONTACT

Sharp Aviation K

Education Dept.
100, Airportway 1st floor
Suwon, Gyeonggi-do 16671, Korea
www.airportcollege.com

TECHNICAL SUPPORT

Online Support Center
100, Airportway 1st floor
Suwon, Gyeonggi-do 16671, Korea
www.airportcollege.com

Email support
support@airportcollege.com



Training Records

TMS Training Record Center - Reports

Select courses: 2 selected | Select search options

Home | Reports | Tools | Log out

GSE Operations (en) | 172 | 76 min

First name	Last name	Email	Group	Score	Date of completion	Valid	study time
Jerry			yr	80	2022-10-28 07:50:48	36.0 mo	78 min
Max			ard	85	2022-10-28 04:12:17	36.0 mo	106 min
Martin			yr	80	2022-10-27 11:59:06	36.0 mo	46 min
Virgilio			yr	90	2022-10-23 19:04:17	35.9 mo	94 min

Download certificate

Course started: 23.10.2022 - 17:29:22
Course completed: 23.10.2022 - 19:04:17
Course valid until: 23.10.2025

lance			yr	80	2022-10-23 06:55:01	35.9 mo	42 min
Adut			yr	80	2022-10-22 09:22:24	35.8 mo	60 min
Chukkie Patrick			yr	80	2022-10-20 23:19:50	35.8 mo	251 min
Michael			yr	85	2022-10-19 22:29:21	35.7 mo	49 min
Randall			yr	85	2022-10-19 20:41:22	35.7 mo	120 min
Khalidys			als	85	2022-10-18 23:07:19	35.7 mo	513 min

Update | Open export

Access to training records

- Name, score, date of completion, valid, study, course certificate
- Total number of completed courses, average time spent completing the course for each course/group

A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is a dimly lit office or meeting room with several computer monitors on a desk. The monitors display various images and data, but they are out of focus. The overall atmosphere is professional and collaborative.

Global Partnerships

Our Global Partnerships



IATA Strategic Partner



Member of Airport Services Association (ASA)



Cooperation with ULD CARE



Strategic Partnership with Jettainer



Co-operation with Jardine Aviation Academy



Co-operation with Latin American and Caribbean Air Transport Association ALTA

Our Global Partnerships



Education Finland

Airport College International's is an official member of Education Finland, a national export programme offering Finnish educational know-how and learning solutions globally.

The Ministry of Education and Culture and the Ministry of Economic Affairs and Employment fund the programme.

There is a strong link is to the Ministry of Foreign Affairs and Finnish embassies around the world. The programme also collaborates with Business Finland and its trade offices globally.



Design from Finland Recognition

The Design from Finland mark may be awarded to a product or service designed in Finland, provided that the company has invested in Finnish design.

The company's head office must be in Finland. The product may be manufactured in Finland or abroad.

The right to use the Design from Finland mark is awarded upon application for a term of three years by an independent Design from Finland Committee with expertise in the field.

A woman with long, wavy brown hair is smiling and looking towards the camera. She is wearing a light-colored top. The background is an office setting with several computer monitors. One monitor in the foreground has a blue header with the text "AIRCRAFT TURNAROUND COORDINATOR" in yellow. The overall image has a dark, semi-transparent overlay.

Contact Information

Contact Information



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AIRPORT COLLEGE INTERNATIONAL LTD.

Airport College provides a comprehensive portfolio of online training courses designed to cover aviation safety, security and service topics. Course duration varies between 1 to 3 hours with the key objective to keep operational workforce competent. In order to ensure regulatory compliance, the course contents are based on international training standards established by governing bodies, such as the ICAO, FAA, EASA and IATA.

COMPETITIVE ADVANTAGE

We have 30+ ready-to-use online eLearning courses available globally 24/7 in many languages including English, Japanese, Korean, Chinese, Finnish, Thai, Spanish and more to come. We work with the leading experts in aviation industry to ensure that training content is relevant and always up-to-date. Our eLearning courses can be used for self-study, part of blended learning or as instructors' support material in the classroom. Course content can be customised to fit any company needs. AirportCollege.com training service reduce various costs typically associated in classroom training with potential to reduce training related costs significantly, by up to 80%.

IDEAL CLIENT

Our ideal clients are aviation and logistics companies or organisations who want to take advantage of digital training in their employee development. Our clients understand the value of employee's operational skills, which builds the foundation for successful business and safe operations.

COMPANY

Airport College International Ltd. located in Helsinki, is an independent company with a creative approach to your training and employee engagement management. Our services are used in over 140 countries and represented through our partner network in 20+ countries throughout Americas, Europe, Middle-East, Africa, Asia and Pacific.